

## CONSUMER-CENTRIC GUIDEBOOK DIFFERENTIATES 55+ COMMUNITY





# CONSUMER INSIGHTS SET THE TONE FOR GUIDEBOOK TO A BETTER LIFE

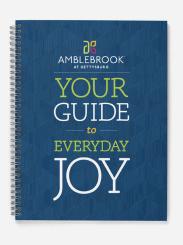
When the community brand promises "more everyday joy" and the offering includes a vibrant lifestyle and over-the-top amenities, even the most beautiful brochure simply isn't enough to tell that story the way it should be told. And, importantly, this story needed to capture the hearts of those who would appreciate the abundant offering at Amblebrook at Gettysburg, an impeccable 55+ active adult community in Pennsylvania.

#### **OUR ROLES**

- Content Creation
- Copywriting
- Creative Concepting & Strategy
- Graphic Design & Production
- Photography
- Research & Analysis
- Strategic Planning

Wick's concept and execution for this guidebook were as big, bold and meticulously crafted as our offering at Amblebrook. It has proven to be the perfect approach for making a meaningful connection with our customers.

- Sara Carbonell, Director of Marketing and Sales





The Amblebrook "guidebook" shared a story of more. More amenities, friendships and everyday joy. Authentic resident photography filled this 40-page guide, which is offered in both print and digital formats.

#### **CHALLENGES**

While Amblebrook at Gettysburg would eventually have a full complement of world-class amenities, some of the facilities were still under construction. Lifestyle is everything in effectively positioning an active adult community, and the client could not wait for all of the amenities to be completed to help its potential future residents envision themselves living in this community.

#### **INSIGHTS**

Informed by research and our own deep understanding of the 55+ cohort, we knew that this consumer prefers to discover for themselves, at their own pace, when making important lifestyle and investment decisions. We also knew the 55+ homebuyer is an experienced decision-maker who values information and that a more typical

community brochure would not sufficiently meet their needs.

This buyer must be able to imagine loving their life in the community, among people they feel a connection and shared purpose with. We knew we needed to convincingly convey lifestyle, community and home — or the work would fall short in accomplishing the goals.

#### Choose Abundance

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- II Fitness & Wellness
  I5 Markets & Meet-Ups
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- 19 Amenities Campus & Community Map

#### Live Local

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#### Get Connected

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- 34 Volunteering

### Be Happy 37 Everyday Joy on Hand

About Us
39 Crown Community Development



Amblebrook at Gettysburg's brand pillars offered a natural structure for sharing the opportunities for residents to discover, design and enjoy their best life here.



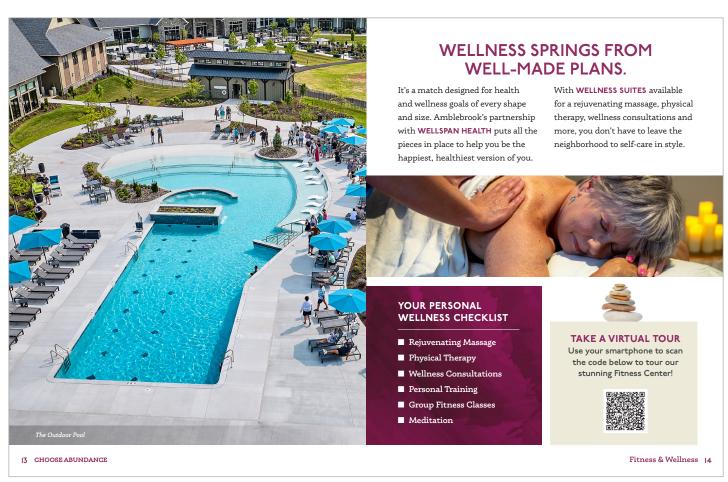
#### **STRATEGY**

Residents helped get the story right, through interviews and a well-orchestrated photo shoot. The content approach reinforced the brand strategy of "more" — more amenities, more friendships, more opportunities for health, etc. Ultimately, more everyday joy.

The book itself - all 40+ pages of it - further paid off the message with a table of contents loaded with different topics, covering everything from critical information to local trivia, plus a community touring checklist and even joy tips.

QR codes facilitated access to even more information on the Amblebrook website, giving the deliberative 55+ customer more opportunities to explore and validate their interest.

Lifestyle is everything with this consumer. The guide included a peek into what's available in Gettysburg, too.



Imagery, checklists and QR code-enabled connections throughout the guidebook facilitated the self-guided discovery that's so highly valued by the 55+ active adult consumer.







#### COMMUNITY MAP

- I Amenities Campus
- NEIGHBORHOODS
- 3 Grandview
- 4 Highland

Scan below for drone aerial video



#### **AMENITIES CAMPUS**

- I Outdoor Tennis and Pickleball Courts
- 2 Happy Tails Dog Park
- 3 Trailhead Park and Trails
- Outdoor Kitchen Rock Creek Clubhou

- 9 Bocce Ball Courts
- 10 Great Lawn, Game Area, Outdoor Seating and Fire Pits11 Resort Pool, Pavilion and Terrace
- 12 Amphitheatre
- Fishing Pond and Dock (North of Amphitheatre)

Amenities Campus & Community Map 20

Maps, including this one of the abundant amenity campus, were designed to make it easy for people to fully understand and navigate the extensive offering.

#### **RESULTS**

19 LIVE LOCAL

Amblebrook at Gettysburg's Guidebook provides a valuable resource to help homebuyers understand the full offering. The presentation of home selections, checklists, activity venues, clubs and fitness alternatives invite a deeper exploration of the community. By offering the Guidebook in both print and digital formats, homebuyers are able to engage in the way that works best for them.



(AS OF 1/24)

#### **TAKEAWAYS**

- Strategy drives creative (part of Wick's DNA), and in this case, the strategic position of "more everyday joy" provided the platform for something significantly more than a brochure.
- **Authentic resident photography** was a placemaking game-changer, differentiating Amblebrook at Gettysburg in the crowded, competitive 55+ space.
- At the end of the day, strategic and creative collaboration - between agency, consultant and client – delivers a better product.

